



## Website & In-App Disclosure Family PEER Support Non-Crisis Helpline

Our Family Peer Support Helpline is designed to provide general advice, guidance, and emotional support to law enforcement families. This support helpline is not equipped to handle immediate crises or emergencies. It is also not a substitute for professional mental health services, medical advice, or emergency crisis support.

If you are experiencing a crisis, feeling suicidal, or if your life is in immediate danger, please call your local emergency services right away or use one of our 24-hour crisis lines by tapping the “Get Help” section of the Cordico app.

Calls to this helpline are attempted to be answered from 9:00am - 9:00pm PST. If you call outside of these hours, you will automatically be connected to a 24/7 national support line.

Our team consists of volunteer law enforcement family members who understand the unique challenges police families face and who have special training in emotionally supporting peers. They can offer you emotional support, assist you in navigating these challenges, and encourage you to access further resources.

This service is designed for **non-crisis communication only**. If you are experiencing a crisis or are in immediate need of emergency assistance, please contact a crisis hotline or emergency services in your area. Our service does not have the capabilities to provide crisis support, nor can we dispatch crisis resources or emergency assistance.

We respect your privacy. This is an **anonymous service**; we will only request your first name for the purpose of our conversation. No additional personal identification information, such as your address, location, last name, or contact details, will be asked for or should be provided by you.

We cannot provide these support services to anyone under the age of 18.

By calling this helpline, you acknowledge that you understand the nature and limitations of our service and agree to these terms.